



# IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: GREENE et al.

Serial No.: Not yet assigned

Filing Date: herewith

For: SYSTEM AND METHOD FOR  
OBTAINING CUSTOMER  
INFORMATION

Examiner: Not yet assigned

Group Art Unit: Not yet assigned

Attorney Docket No: I01.009

Commissioner for Patents  
Washington, D.C. 20231

## INFORMATION DISCLOSURE STATEMENT

Sir:

Applicants submit herewith patents, publications or other information of which they are aware that they believe may be material to the examination of this application, and in respect of which, there may be a duty to disclose.

The filing of this information disclosure statement shall not be construed as a representation that a thorough search has been made, an admission that the information cited is, or is considered to be, material to patentability, or that no other material information exists. Nor shall the filing of this information disclosure statement be construed as an admission against interest in any manner.


This Information Disclosure Statement is filed in accordance with 37 C.F.R. §§1.56, 1.97 and 1.98. The items listed on the accompanying Form PTO-1449 may be deemed to be pertinent to the above-identified application and are made of record to assist the Patent and Trademark Office in its examination of this application. The Examiner is respectfully requested to fully consider the items listed on the enclosed copy of Form PTO-1449 and to independently ascertain their teaching.

Applicants also make of record a commonly-assigned co-pending application entitled "SYSTEM AND METHOD FOR THE PRESERVATION OF THE STATE OF A PHYSICAL SYSTEM", filed October 12, 2000 (Attorney Docket No. YOR920000492US1). In accordance with M.P.E.P. §609, a copy of this application is not enclosed and the Examiner is respectfully directed to the USPTO files for its review.

No fee is believed to be due under 37 C.F.R. §1.17(p) for this Information Disclosure Statement since it is being filed in compliance with 37 C.F.R. §1.97(b)(3), before the mailing date of a first Office Action on the merits.

Respectfully submitted,

5/8/01  
Date

  
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|----------------------------------------|------------------------------------|-------------------------------------------|
| <b>INFORMATION DISCLOSURE CITATION</b> | <b>Docket Number</b><br>101.009    | <b>Serial Number</b><br>Not yet assigned  |
|                                        | <b>Applicants</b><br>Greene et al. |                                           |
|                                        | <b>Filing Date</b><br>herewith     | <b>Group Art Unit</b><br>Not yet assigned |

JC971 U.S. PTO  
 09/851295  
 05/08/01

**U.S. PATENT DOCUMENTS**

| EXAMINER<br>INITIAL | REF | DOCUMENT NUMBER | DATE    | NAME           | CLASS | SUB-<br>CLASS | FILING DATE IF<br>APPROPRIATE |
|---------------------|-----|-----------------|---------|----------------|-------|---------------|-------------------------------|
|                     | A   | 5,774,670       | 6/30/98 | Montulli       | 395   | 200.57        |                               |
|                     | B   | 5,907,621       | 5/25/99 | Bachman et al. | 380   | 25            |                               |
|                     |     |                 |         |                |       |               |                               |
|                     |     |                 |         |                |       |               |                               |
|                     |     |                 |         |                |       |               |                               |
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|                     |     |                 |         |                |       |               |                               |
|                     |     |                 |         |                |       |               |                               |

**FOREIGN PATENT DOCUMENTS**

|  | REF | DOCUMENT NUMBER | DATE | COUNTRY | CLASS | SUB-<br>CLASS | Translation |    |
|--|-----|-----------------|------|---------|-------|---------------|-------------|----|
|  |     |                 |      |         |       |               | Yes         | No |
|  |     |                 |      |         |       |               |             |    |
|  |     |                 |      |         |       |               |             |    |
|  |     |                 |      |         |       |               |             |    |

**OTHER DOCUMENTS (Including author, Title, Date, Pertinent Pages, Etc.)**

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| <b>EXAMINER</b> | <b>DATE CONSIDERED:</b> |
|-----------------|-------------------------|

**EXAMINER:** Initial if citation considered, whether or not citation is in conformance with MPEP Section 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.